

NetBackup™ Self Service Release Notes

11.0

Document version: 1

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Last updated: 2025-11-20

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Cohesity Services and Operations Readiness Tools (SORT) is a website that provides information and tools to automate and simplify certain time-consuming administrative tasks. Depending on the product, SORT helps you prepare for installations and upgrades, identify risks in your datacenters, and improve operational efficiency. To see what services and tools SORT provides for your product, see the data sheet:

https://sort.veritas.com/data/support/SORT_Data_Sheet.pdf

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NetBackup Self Service Release Notes

This chapter includes the following topics:

- [About NetBackup Self Service 11.0](#)

About NetBackup Self Service 11.0

NetBackup Self Service 11.0 empowers users to self-serve common backup and restore requests while providing automation and control to IT.

Self Service's multi-tenant, role-based access, and dashboard features provide visibility over what's protected and ongoing backup usage. Self Service's request forms put complex policy management tasks safely in the hands of users who are not trained in the complexities of NetBackup administration.

For Enterprises

Managing backups and restores for many thousands of endpoints across multiple locations and data centers is a task that typically requires a team of specialists. Effecting changes to policies can be a time consuming, error prone, manual activity that can leave vital resources unprotected.

Enabling an intuitive self-service portal reduces complexity and errors, and automates a significant number of manual policy change activities. It also enables non-backup specialists to carry out backup and recovery-related tasks in a controlled and audited environment.

For Service providers

Providing backup and restore services to multiple tenants across mixed platforms is a challenge for many service providers. Service providers can enable self-service

and automate tenant requests for backups and restores. This action puts the tenant in control and significantly reduces provisioning costs.

NetBackup Self Service allows multiple tenants to access a tailored, self-service portal through which requests to back up and restore infrastructure are made intuitively. The status of their protected environments is tracked and reported.

Service providers gain from automation while ensuring strict separation and security between tenant environments. Tenants gain control and visibility over what is protected.

Installation

For details of how to install NetBackup Self Service, please refer to the *NetBackup Self Service 11.0 Installation Guide*.

New features & enhancements - 11.0

This chapter includes the following topics:

- [New features and enhancements](#)
- [Known issues](#)
- [Upgrade from previous versions](#)

New features and enhancements

- **Branding changes**
As part of this release, the branding for NetBackup Self Service (NSS) is updated from Veritas to Cohesity. All product references, logos, and related materials are updated.
File paths and directories retain Veritas for compatibility and upgrade continuity. Existing configuration and customization remains unaffected by this branding change.
- **Jquery upgrade**
Jquery upgraded to 3.7.1, jquery ui upgraded to 1.14.1.
- **Support for Windows Server 2025**
- **Workflow customization for machine registration and restore requests**
The feature enables workflow customization for machine registration and restore requests initiated by tenant users within the NSS platform. This enhancement provides greater flexibility and administrative control over tenant-initiated actions.
Key highlights

- **Feature Toggle Support:** Ability to enable or disable the workflow customization with configuration settings.
- **Conditional UI Controls:** Based on the configuration flag, the workflow UI and the **Register Computer** option are conditionally displayed to tenant users.
- **Approval Workflow for Registration:** Tenants can initiate computer registration requests, which are routed to the administrator for approval.
- **Approval Workflow for Restore:** Similarly, all tenant-initiated restore requests will go through an admin approval process.
- **Admin Actions:** Administrators have the ability to either approve or deny registration and restore requests.
If approved, the machine is registered with NetBackup Self Service or the restore operation proceeds.
If denied, the request is rejected with appropriate status updated on the tenant screen.

Known issues

Note the following issues:

- For the Kubernetes workload, the system syncs catalog images as backups; not all catalog images are recoverable. There is no way to filter the images as non recoverable or recoverable.
It is recommended that a large sized image should not be used for recovery because it is not a recovery point.
- A deactivated Windows user can logon to NetBackup Self Service.
- The Backup Now feature for NetBackup Self Service fails when Multi-person authorization (MPA) is enabled on NetBackup.

Upgrade from previous versions

If you currently use SQL Server 2016 or later, you can upgrade to this version of NetBackup Self Service from the following earlier versions: All versions from 7.7 through 10.34.

For more compatibility details, see the NetBackup Software Compatibility List.

Silent upgrades are supported only from versions 9.1, 10.0, 10.1, 10.1.1, 10.3, 10.4, 10.4.0.1, 10.5, and 10.5.0.1.

You can find further information in the *NetBackup Self Service Installation Guide*.
Read the "Prerequisites" section carefully to ensure that your environment can support NetBackup Self Service 11.0.