

# NetBackup™ for MySQL Administrator's Guide

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- Click the (?) icon on the Cohesity UI and select Support Portal.

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**Note:** Cohesity cannot process hardware replacement requests for partner hardware.

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4. If needed, Cohesity Support can join a three-way call with the partner and the customer.
5. The customer informs Cohesity Support on the progress of the partner's case.

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# Overview

This chapter includes the following topics:

- [Overview of NetBackup for MySQL](#)

## Overview of NetBackup for MySQL

NetBackup uses role-based access control to grant access to the web UI. Access control is accomplished through roles.

---

**Note:** Ensure that all NetBackup hosts are of the same NetBackup versions for successful backup and restore operations.

---

**Table 1-1** Steps to configure and protect MySQL assets

| Step   | Action  | Description  |
|--------|---|--|
| Step 1 | <ul style="list-style-type: none"><li>■ Open a web browser and go to the <a href="#">URL</a></li><li>■ Enter your credentials and click <b>Sign in</b>.</li><li>■ On the left, click <b>Security &gt; RBAC</b>. Click <b>Add</b>.</li><li>■ Select <b>Default MySQL Administrator</b> and provide a <b>Role name</b>, <b>Role description</b>, and the required permissions. Then assign a user to this role.</li></ul> | <p>For more information on signing in see the <i>Sign into the NetBackup web UI</i> in <i>NetBackup Web UI Administrator's Guide</i>.</p> <p><b>Note:</b> To perform the MySQL administrator tasks, the <b>Default MySQL Administrator</b> role should have the minimum required RBAC permissions.</p> |
| Step 2 | Configure and manage MySQL workload.  | See " <a href="#">Configure MySQL instance</a> " on page 9.  |

**Table 1-1** Steps to configure and protect MySQL assets (*continued*)

| Step   | Action                                 | Description   |
|--------|--|---|
| Step 3 | Add and manage credentials.            | See <a href="#">"Manage credentials for an instance"</a> on page 12.    |
| Step 4 | Configure a MySQL protection plan.     | See <a href="#">"Protect MySQL instances and databases"</a> on page 20. |
| Step 5 | Protect MySQL instances and databases. | See <a href="#">"Protect MySQL instances and databases"</a> on page 20. |
| Step 6 | Restore MySQL instances and databases. | See <a href="#">"Restore a MySQL instance and database"</a> on page 25. |

# Managing MySQL instances and databases

This chapter includes the following topics:

- [Quick configuration checklist to protect MySQL instances and databases](#)
- [Configure MySQL instance](#)
- [Add MySQL instance](#)
- [Manage credentials for an instance](#)
- [Discover MySQL databases](#)
- [Remove MySQL instances](#)
- [Change the autodiscovery frequency of MySQL assets](#)

## Quick configuration checklist to protect MySQL instances and databases

Use NetBackup web UI to protect and restore the instances and databases that are created on the MySQL platform.

The following table describes the high-level steps to protect the MySQL environment.

**Table 2-1** Configure and protect MySQL using NetBackup

| Step overview   | Description and reference  |
|---|--|
| Deploy the NetBackup to protect MySQL instances and databases.                              | On a very high level to protect MySQL instances and databases you need: <ul style="list-style-type: none"> <li>■ NetBackup primary server</li> <li>■ NetBackup media server</li> <li>■ NetBackup client on MySQL server</li> </ul>   |
| (optional) MySQL installed bin directory path should be added to path environment variable. | Verify if MySQL installation bin path is set in environment variable. For Example: <ul style="list-style-type: none"> <li>■ For Windows : <code>PATH = C:\Program Files\MySQL\MySQL Server 8.0\bin</code></li> <li>■ Linux : <code>export PATH=\$PATH:/var/lib/mysql</code></li> </ul> |
| Protecting MySQL instances and databases.   | See " <a href="#">Protect MySQL instances and databases</a> " on page 20.  |

## Configure MySQL instance

You can configure MySQL protection using the following environment variables:

- (Optional) `path` - Add MySQL bin path to this environment variable for running queries and connecting to databases.
- (Optional) `LIB_MYSQL_CLIENT_<port>` - This environment variable is used for MySQL multi-instance deployment.
  - For Windows set this environment variable to provide the location of `libmysql.dll` library.
  - For Linux set this environment variable to provide the location of `libmysqlclient.so` library.
- (Optional) `MYSQL_SOCKETFILE_<port>` - This environment variable is used for MySQL multi-instance deployment. For Linux set this environment variable to provide the location of respective instances `mysql.sock` file.
- (Optional) `MYSQL_BACKUP_DUMP_DIRECTORY` - Set this environment variable as temporary backup dump directory for non streaming backup. For example, for Linux, user can set this environment variable to required location using below command:

```
echo "export
MYSQL_BACKUP_DUMP_DIRECTORY=/home/custom_dump_dir_location/" > >
~/.bashrc
```

For Windows, user can create new environment variable and add path of folder location as below:

```
MYSQL_BACKUP_DUMP_DIRECTORY=C:\custom_dump_dir_location
```

---

**Note:** Ensure that provided backup dump directory is empty as post backup its content will be auto-deleted.

---

- (Optional) LVM SNAPSHOT\_SIZE - Set this environment variable to provide the snapshot size for LVM backup for Linux operating system only. You can set environment variable of LVM Snapshot size to 500 MB using below command:

```
echo "export LVM_SNAPSHOT_SIZE=500MB" >> ~/.bashrc
```

---

**Note:** The default snapshot size is set to 500MB. Ensure that the sufficient free size is available for snapshot.

---

- (Optional) XTRABACKUP\_MAX\_PROCESSES\_<port> - Set this environment variable to specify the number of threads to use for copying multiple data files concurrently while performing backup and recovery with xtrabackup utility.

## For MySQL instance configured with SSL encryption

The following environment variables on the client side, identify the certificate and key files which clients use to establish encrypted connections to the server. These variables are similar to the `ssl_ca`, `ssl_cert`, and `ssl_key` system variables which are used on the server side whereas the following SSL environment variables identify the client public and private key. These environment variables are required in case of backup and recovery.

- `MYSQL_OPT_SSL_CA_port` - Set this environment variable to provide the path of the Certificate Authority (CA) certificate file. This option must specify the same certificate used by the server. For example:

For Windows:

```
MYSQL_OPT_SSL_CA_3306=C:\mysql_certificate_folder\ca.pem
```

For Linux: `echo "export`

```
MYSQL_OPT_SSL_CA_3306=/mysql_certificate_folder/ca.pem" >>
```

```
~/.bashrc
```

- `MYSQL_OPT_SSL_CERT_port` - Set this environment variable to provide the path of the client public key certificate file. For example:

For Windows:

```
MYSQL_OPT_SSL_CERT_3306=C:\mysql_certificate_folder\client-cert.pem
```

```
For Linux: echo "export
MYSQL_OPT_SSL_CERT_3306=/mysql_certificate_folder/client-cert.pem"
>> ~/.bashrc
```

- `MYSQL_OPT_SSL_KEY_port` - Set this environment variable to provide the path of the client private key file. For example:

For Windows:

```
MYSQL_OPT_SSL_KEY_3306=C:\mysql_certificate_folder\client-key.pem
```

For Linux: echo "export

```
MYSQL_OPT_SSL_KEY_3306=/mysql_certificate_folder/client-key.pem"
```

```
>> ~/.bashrc
```

## Add MySQL instance

You can add MySQL instance and its credentials.

### To add MySQL instance and its credentials

- 1 On the left, click **MySQL** then click the **Instances** tab.
- 2 Click **Add** to add a MySQL instance and enter the following:
  - **Host**
  - **Instance name**
- 3 Enter or use the up, down arrow keys to add details of **Port number**.
- 4 Click **Next**.

---

**Note:** You will be redirected to the **Permissions** page and you can also manage credentials of the created instance.

---

- 5 Click **Finish**.

---

**Note:** If you click **Previous**, instance created will not get saved.

---

## Assign permissions to MySQL instance

You can assign permissions to an instance added.

To assign permissions to the MySQL instance use the following steps:

- 1 Click **Add** to add permissions to this instance.
- 2 Select role and permissions.
- 3 Click **Save > Finish**.

## Inline actions on MySQL instance

You can run the following inline actions on a MySQL instance:

- **Recover**: Recovers the MySQL instance.
- **Manage credentials**: Manages the instance credentials.
- **Deactivate**: Deactivates the MySQL instance.
- **Remove**: Removes the MySQL instance.

## Actions on multiple MySQL instances

You can select one or more MySQL instances and perform the following actions:

- **Deactivate**: Deactivates the MySQL instances.
- **Manage credentials**: Manages the credentials of the MySQL instances.
- **Remove**: Removes the selected MySQL instances.

Auto-discovered cluster asset:

- MySQL source node instance is discovered and added in web UI asset automatically.
- MySQL replica node instance is discovered and added in web UI asset automatically.

# Manage credentials for an instance

You can add or update credentials for instances. When you add an instance, you can choose not to include the credentials at the time of its entry.

To add credentials for an instance at the time of its entry into the repository

- 1 Select **Manage credentials**.
- 2 In the **Manage credentials** screen, select one of the appropriate methods:
  - **Select from existing credentials**.
  - **Add credentials**.
- 3 Click **Next**.

## Discover MySQL databases

You can discover MySQL databases.

### To discover MySQL databases

- 1 On the left, click **MySQL** then click the **Database** tab.
- 2 Click **Discover** to discover a MySQL database.
- 3 Select the required instance from the list of instances for which you need to discover the databases.
- 4 Click **Discover**.

## Remove MySQL instances

Use this procedure to remove MySQL instances.

### To remove MySQL instances:

- 1 On the left, click **MySQL**, then click the **Instances** tab.

---

**Note:** The tab lists the names of instances that you have access to.

---

- 2 Select the MySQL instance from the list of instances that you have access to.
- 3 Select **Actions > Remove** or select **Remove** from top bar.

---

**Note:** If you remove an instance, all databases that are associated with the removed MySQL instance will also get removed.

---

- 4 If you are sure that you want to remove the MySQL instance, click **Remove**.

---

**Note:** Manually remove the **Instances** and the associated databases which are deleted from the MySQL Server.

---

# Change the autodiscovery frequency of MySQL assets

Automatic discovery of MySQL assets occurs at regular intervals. The default frequency is every 8 hours. Use this procedure to change the autodiscovery frequency.

## To change the frequency of autodiscovery of MySQL assets:

- 1 On the left, click **Workloads > MySQL**.
- 2 On the right, click **MySQL settings > Autodiscovery**.
- 3 Select **Frequency > Edit**.
- 4 Enter the number of hours or use the up or down arrows to choose how often you want NetBackup to perform autodiscovery of MySQL assets. Then click **Save**.

---

**Note:** The range from which you may choose is 1 hour to 24 hours. To set the autodiscovery frequency in minutes or seconds or to disable autodiscovery, you must use the MySQL autodiscovery API.

---

# Managing MySQL environment credentials

This chapter includes the following topics:

- [Add new MySQL credentials](#)
- [Default MySQL Administrator](#)
- [Validate credentials of MySQL instance](#)
- [View the credential name that is applied to an asset](#)
- [Edit or delete a named credential](#)

## Add new MySQL credentials

You can add a new credential to an instance at the time of its creation. See [“Manage credentials for an instance”](#) on page 12.

### To add new MySQL credentials

- 1 On left, click **Credential management**.
- 2 On the **Named credentials** tab, click **Add**.
- 3 Provide **Credential name**, tag, and **Description**.

---

**Note:** Credential name should not contain a % character.

---

- 4 Click **Next**.
- 5 Select **MySQL server** from the **Category** drop-down.
- 6 Enter **Instance username** and **Instance user password** and click **Next**.

- 7 On the **Permissions** page, click **Add**.
- 8 Select role and permissions.
- 9 Click **Save > Next**.
- 10 Review and click **Finish**.

---

**Note:** You can **Edit** or **Delete** the added credentials.

---

## Default MySQL Administrator

This role has all the permissions that are necessary to manage MySQL and to back up those assets with protection plans.

**Table 3-1** RBAC permissions for Default MySQL Administrator role

| Type   | Permissions                                       |
|--|---|
| <b>Global permissions &gt; NetBackup management</b>  |   |
| Access hosts   | View, Create, Delete                              |
| Agentless hosts                                      | View  |
| Host Properties                                      | View  |
| Media Server   | View  |
| External Credential Management System (External CMS) | View, Create, Update, Delete, External CMS-Import |
| NetBackup hosts                                      | View, Create, Update                              |
| NetBackup backup images                              | View, View Contents                               |
| Jobs   | View  |
| Resource limits                                      | View, Create, Update, Delete                      |
| Trusted primary servers                              | View  |
| <b>Global permissions &gt; Storage</b>               |   |
| Storage servers                                      | View, Create, Update, Delete                      |
| Disk volumes   | View, Create, Update                              |
| Storage units  | View, Create, Update, Delete                      |

**Table 3-1** RBAC permissions for Default MySQL Administrator role  
(continued)

| Type             | Permissions      |
|------------------|------------------|
| <b>Assets</b>    |                  |
| MySQL assets     | Full permissions |
| Protection plans | Full permissions |
| Credentials      | Full permissions |

## Validate credentials of MySQL instance

### To validate MySQL instance credentials

You can validate a specific or multiple instance's credentials.

- 1 On the left, click **Workloads > MySQL**, then click the **Instances** tab.
- 2 Locate and select one or more MySQL instances.
- 3 Click **Manage Credentials > Select from existing credentials**.
- 4 Click **Next** and select the credentials that you want to use for this instance.
- 5 Click **Next > Close**.

---

**Note:** NetBackup verifies the current credentials for the selected MySQL instance.

If the credentials are not valid, NetBackup indicates **Invalid** under **Credentials**.

For auto-discovered cluster instances, assign credentials for MySQL source or replica node instance.

---

## View the credential name that is applied to an asset

You can view the named credential that is configured for an asset type. If the credentials are not configured for a particular asset, this field is blank.

### To view credentials for MySQL

- 1 On the left, select **Workloads > MySQL**.
- 2 On the MySQL **Instances** tab, scroll right to locate the **Credential name** column.

# Edit or delete a named credential

You can edit the properties for a named credential or delete a named credential from the **Credential management**.

## Edit a named credential

You can edit a named credential when you want to change the credential **Tag**, **Description**, **Category**, authentication details, or permissions. You cannot change the credential name.

### To edit a named credential

- 1 On the left, click **Credential management**.
- 2 Click **Edit** and update the credential as needed.

---

**Note:** When you update MySQL instances, the discovery of the MySQL instance has to be triggered manually.

---

- 3 Review the changes and click **Finish**.

## Delete a named credential

You can delete a named credential that you no longer need to use.

---

**Warning:** Apply another credential to any asset that uses the credential you want to delete or else backup and restore may fail for those assets.

---

### To delete a named credential

- 1 On the left, click **Credential management**.
- 2 On the **Named credentials** tab, locate and click on the credential that you want to delete.
- 3 Click **Delete**.
- 4 If you are sure that you want to delete, click **Delete**.

# Protecting MySQL instances and databases

This chapter includes the following topics:

- [Things to know before you protect MySQL instances and databases](#)
- [Protect MySQL instances and databases](#)
- [Customize protection settings for the MySQL assets](#)
- [Remove protection from MySQL instances](#)
- [View the protection status of MySQL instance](#)

## Things to know before you protect MySQL instances and databases

Protection plans can be used to predefine backup policies which are then used by others to protect their data. The following table describes the permissions with which MySQL database non-root user must be created:

---

**Note:** Ensure that MySQL instance is on the InnoDB storage engine.

---

**Table 4-1** User Privileges

| User                                | Privileges  |
|-------------------------------------|---|
| Instance Superuser or Administrator | Select, Insert, Update, Create, Drop, Reload, Shutdown, File, Index, Alter, Super, Lock Tables, Create View, Show View, Trigger, Process, System_User, Create Routine, Delete, Event, Alter Routine |

To set the database user privileges, run the following command at MySQL command line:

```
GRANT SELECT, INSERT, UPDATE, CREATE, DROP, RELOAD, SHUTDOWN, FILE, INDEX, ALTER, SUPER, LOCK TABLES, CREATE VIEW, SHOW VIEW, TRIGGER, PROCESS, SYSTEM_USER, CREATE ROUTINE, DELETE, EVENT, ALTER ROUTINE ON *.* TO 'USER'@'localhost' IDENTIFIED BY 'PASSWORD'
```

## Protect MySQL instances and databases

Use the following procedure for subscribing a protection plan to MySQL instance or database. When you subscribe an asset to a protection plan, you assign predefined backup settings to the asset.

---

**Note:** The user with assigned RBAC role must have access to the assets that you want to manage and also to the protection plans you want to use.

---

### To protect MySQL instance or database:

- 1 On the left pane, click **MySQL**.
- 2 On the Instances tab or Databases tab, click the box for the instance or the database and click **Add protection**.
- 3 Select a protection plan and click **Next**.
- 4 You can edit one or more of the following settings:
  - **Schedules and retention**

Change when backups occur and the backup start window.

Schedules

    - **Full:** Completes instance-backup using snapshot, xtrabackup, or mysqldump and completes database-backup using mysqldump utility.
    - **Differential Incremental:** Based on previous backup timestamp, NetBackup identify the changed set of transaction logs (Binlog files) and perform its backup.
  - **Backup options**
    - **Snapshot:** This option is used to take the snapshot of an instance. For Windows - VSS snapshot method is used. For Linux - LVM snapshot method is used.
    - **Mysqldump:** It is an utility of MySQL which performs logical backup of instance as well as individual database. It is recommended in case of non-lvm deployment.

- **xtrabackup**: It is an utility which performs physical backup of an instance using an NFS share of existing NetBackup deduplication pool (MSDP) on Linux platform only.

Ensure the following:

- **xtrabackup** utility is compatible with the MySQL installed.

---

**Note:** The backup with Percona xtrabackup utility is not supported on zlinux (s390x) platform.

---

- MSDP storage is configured. For more information, see *NetBackup Deduplication guide > Configuring and managing universal shares > Prerequisites to configure universal shares* section.

- Binary path of **xtrabackup** utility must be exported in the path environment variable.

For Linux, use: `echo "export`

```
PATH=$PATH:<xtrabackup_installation_path>" >> ~/.bashrc
```

- You can configure environment variable **XTRABACKUP\_MAX\_PROCESSES**. See [“Configure MySQL instance”](#) on page 9.
- Add the database instance password in MySQL instance configuration file (.cnf), in the following way for xtrabackup utility.

```
[xtrabackup]
password=<password>
```
- Maximum Jobs per client should be set to greater than 1 in primary server.
- Media server and storage server should be on Linux Platform only.
- SpanFS storage unit is NOT supported.

---

**Note:** Incremental backups are not supported in case of backup of individual database.

---

Adjust the **Database options** like **Job limit** and **Backup method**.

- 5 Click **Protect**.

---

**Note:** If MySQL instance is deployed on root LVM, then Snapshot backup method is not recommended. Also, ensure that the MySQL Data directory and Binary Log (bin log)/Tablespace directory reside on the same LVM.

In case of cluster deployment of MySQL, instances can be protected of source or replica node.

---

## Customize protection settings for the MySQL assets

### To customize protection settings for the MySQL assets

You can customize certain settings for a protection plan, including schedules.

- 1 On the left, select **Workloads > MySQL**.
- 2 Click on the instance whose protection is to be customized.

---

**Note:** This action allows custom protection for the asset and removes it from the original protection plan. Any future changes to the original plan are not applied to the asset. The customization operation cannot be reversed.

---

- 3 Click **Customize protection > Continue**.
- 4 You can edit one or more of the following settings:
  - **Schedules and retention**
  - **Backup options**
- 5 Click **Protect**.

## Remove protection from MySQL instances

You can unsubscribe MySQL instances from a protection plan. When the asset is unsubscribed, backups are no longer performed.

---

**Note:** When you unsubscribe an asset from a protection plan, there is a possibility that the asset displays **Classic policy** in the **Protected By** column on the web UI. This situation can happen when an asset is subscribed to a protection plan and a backup runs for that asset. Such assets get unsubscribed from the protection plan. The web UI then displays **Classic policy**, that may or may not have an active policy protecting the asset.

---

#### To remove protection from a MySQL instance

- 1 On the left, click **MySQL**.
- 2 On the **Instances** tab, select the instance.
- 3 Click the instance name.
- 4 Click **Remove protection > Yes**.

Under **MySQL**, the asset is now listed as **Not protected**.

## View the protection status of MySQL instance

You can view the protection plans that are used to protect MySQL instance.

#### To view the protection status of MySQL instance

- 1 On the left, click **MySQL**.
- 2 On the **Instances** tab, select the instance. The **Protection** tab shows the details of the asset subscription plans.

---

**Note:** If the asset has been backed up, but status indicates that it has not, you will get an error. See [“Error while backup of MySQL asset”](#) on page 38.

---

- 3 If the asset is not protected, click **Add protection** to select a protection plan.

# Restoring MySQL instances and databases

This chapter includes the following topics:

- [Things to know before you restore the MySQL instances and databases](#)
- [About the pre-restore check](#)
- [Restore a MySQL instance and database](#)
- [Restore target options](#)
- [Pre-restore checks for MySQL](#)
- [Steps to perform recovery after restore operation](#)
- [Limitations](#)

## Things to know before you restore the MySQL instances and databases

Ensure that the restore server that is added to the Netbackup environment should have MySQL footprint on it.

## About the pre-restore check

The pre-restore check verifies the following:

- Availability of the MySQL environment.
- Available space with the storage.

- Empty target directory before initiating restore operation.
- While performing restore and recovery on MySQL, the server instance on same port must be up and running and data directory must not be empty.
- (For Windows) ICACLS windows command-line utility packages must be installed and installed path must be a part of environment path variable.

## Restore a MySQL instance and database

You can restore a MySQL instance or database either to an original backup location or to an alternate location. You can choose to recover from the default copy of the instance or database. The default copy is also known as the primary copy.

### To restore a MySQL instance

- 1 On the left, click **Workloads > MySQL**.
- 2 On the **Instances** tab, select the instance that you want to recover.
- 3 Click **Recover** from the top bar.
- 4 On the **Recovery points** tab, select the date with available backup.

---

**Note:** In the calendar view, dates with available backups are indicated with a green dot.

---

- 5 From the listed **Backup images/ Recovery points**, select the desired image or recovery point.

---

**Note:** The backup images or recovery points are listed in rows with the respective backup timestamp.

---

- 6 Click **Actions > Perform complete instance recovery**.
- 7 Click the search icon in **Host** field, select the desired host and click **Save**.
  - If the recovery is to alternate an host, then select the corresponding valid credentials from the displayed list.

For more information, See [“Restore target options”](#) on page 28.

- 8 Select the appropriate instance directory path from one of the following options:
  - **Restore everything to original location:** Files are restored to the location where they were originally backed up from.

- **Restore everything to a different location:** Files are restored to alternative location that you can specify. The folder structure of the restored data within the alternate location will be the same as that of the original data that is same folder and sub-folder setup.
  - **Directory for restore** - This is MySQL data directory. MySQL full backup data and binary logs would be restored to the specified path.

For more information, See [“Restore target options”](#) on page 28.

- 9 Click **Next** and follow the instructions prompted.
- 10 On the **Recovery source** tab, review the storage details.
- 11 Click **Next**.
- 12 On the Recovery points tab, select the **Restore** or **Restore and recovery** option to perform instances and database restore and recovery:
  - **Restore** – Will restore the instances.
  - **Restore and recovery** – Will recover the instances.

---

**Note:** For LVM and VSS if **Restore and Recovery** option is selected, then contents of target data directory would be deleted by recovery operation.

---

**Note:** In the **Restore and recovery** option, the MySQL service must be up and running. If the service is stopped, the restore will fail. The data folder must be empty, to run the **Restore** option on the same path. If the folder is not empty, then, the data will not be restored.

---

- 13 Click **Next**.
- 14 On the **Review** tab, review the details and click **Start recovery**.

---

**Note:** In case of recovery, a backup of the configuration file `/etc/my.cnf` with name `/etc/backup.cnf` is created.

---

### To restore a MySQL database

- 1 On the left, click **Workloads > MySQL**.
- 2 On the **Databases** tab, select the database that you want to recover.
- 3 Click **Recover** from the top bar.

- 4 On the **Recovery points** tab, select the date with available backup.

---

**Note:** In the calendar view, dates with available backups are indicated with a green dot.

---

- 5 From the listed **Backup images/ Recovery points**, select the desired image or recovery point.

---

**Note:** The backup images or recovery points are listed in rows with the respective backup timestamp.

---

- 6 Click **Actions > Perform complete database recovery**.

- 7 Click the search icon in **Host** field, select the desired host and click **Save**.

- If the recovery is to alternate an host, then select the corresponding valid credentials from the displayed list.

For more information, See [“Restore target options”](#) on page 28.

- 8 Select the appropriate **Database directory paths** from one of the following options:

- **Restore everything to original location:** Files are restored to the location where they were originally backed up from.
- **Restore everything to a different location:** Files are restored to alternative location that you can specify. The folder structure of the restored data within the alternate location will be the same as that of the original data that is same folder and sub-folder setup.
  - **Directory for restore** – This is MySQL data directory. MySQL full backup data and binary logs would be restored to the specified path.

For more information, See [“Restore target options”](#) on page 28.

- 9 Click **Next** and follow the instructions prompted.

- 10 On the **Recovery source** tab, review the storage details.

- 11 Click **Next**.

- 12 On the Recovery points tab, select the **Restore** or **Restore and recovery** option to perform instances and database restore and recovery:

- **Restore** – Will restore the database.
- **Restore and recovery** – Will recover the database.

13 Click **Next**.

14 On the **Review** tab, review the details and click **Start recovery**.

## Restore target options

Table 5-1 Restore target options

| Step overview            | Description and reference   |
|--------------------------|---|
| Host                     | <ul style="list-style-type: none"> <li>Host field is pre-populated with the source MySQL client stored during last successful discovery for respective instance.</li> <li>If you want to perform a restore on another NetBackup client, click search and select the required client from the list.</li> </ul> <p><b>Note:</b> Ensure that you select clients with homogenous platforms.</p> <ul style="list-style-type: none"> <li>If search option is unavailable, manually enter <b>Host</b>.</li> </ul>  |
| Instance directory paths | <ul style="list-style-type: none"> <li><b>Change staging location on client:</b> If you want to provide a different staging location other than the default staging location, enter the desired path. Staging location path must have only ASCII characters.</li> </ul> <p><b>Note:</b> Default staging location is user's home directory.</p> <ul style="list-style-type: none"> <li><b>Instance directory paths :</b> Based on your requirement, select one of the following appropriate Instance directory paths between:           <ul style="list-style-type: none"> <li><b>Restore everything to original directory</b></li> <li><b>Restore everything to different directory</b><br/>Provide different directory path to restore.</li> </ul> </li> </ul> |

## Pre-restore checks for MySQL

Table 5-2 Pre-restore checks

| Validation           | Description and reference                          | Input Source   |
|----------------------|--|----------------|
| Restore client space | Checks for the required space on restore location. | Restore client |

**Table 5-2** Pre-restore checks (*continued*)

| Validation                                       | Description and reference   | Input Source                            |
|--|---|---|
| Target client connectivity                       | Checks if target client is accessible from restore client.  | Target client and Target client name    |
| Target client alternate location on a local disk | Checks if target client alternate location is not a network path.   | Target client alternate location        |
| Target client location space                     | Checks if the required space is available on target client alternate location.<br><b>Note:</b> Required space is total size of selected file with space required for restore and space needed for logs and other files. | Target client alternate location        |
| Target client alternate location permissions     | Checks if provided user is an owner and has RBAC permissions on target client alternate location.   | Target Target client alternate location |
| Target client default alternate location path    | Checks if provided target client alternate location path contains valid characters. Non-ASCII characters are not supported in target client alternate location path.  | Target client alternate location        |
| Target client operating system                   | Checks if target client has a supported OS.   | General                                 |

**Table 5-3** Permissions for all MySQL assets

| Operation | Description  | Additional required operations  | Additional optional operations                                     |
|-----------|--|---|--|
| Restore   | Restore backup images of MySQL asset.<br>This permission is required on MySQL. | <b>Global &gt; NetBackup management &gt; NetBackup backup images &gt; View</b><br><br><b>Global &gt; NetBackup management &gt; NetBackup backup images &gt; View contents</b><br><br><b>Global &gt; NetBackup management &gt; NetBackup hosts &gt; View</b><br><br><b>Assets &gt; MySQL assets &gt; Restore</b> | <b>Assets &gt; MySQL Assets &gt; Restore to alternate location</b> |

## Steps to perform recovery after restore operation

The procedure to perform post-recovery is as follows for various platforms:

### For Windows (VSS):

- 1 Go to **Control Panel > System and Security > Administrative Tools > Services**.
- 2 Select MySQL service and stop it.
- 3 Delete or move everything from the MySQL data directory.

---

**Note:** Post restores, change the attributes of the restored data directory and files by using the following command.

```
attrib -S restore_path/*.* /S /D
```

---

- 4 Copy all the contents of the restored data directory to MySQL data directory.

- 5 Delete all the temporary files from the data directory.

For example:

```
C:\ProgramData\MySQL\MySQL Server 8.0\Data\#innodb_temp.
```

Delete `undo_00x` files from the data directory:

For example:

```
C:\ProgramData\MySQL\MySQL Server 8.0\undo_001
```

- 6 Start MySQL service.

**For Linux (LVM):**

- 1 Stop MySQL services.
- 2 Copy all the contents of the restored data directory to MySQL data directory.
- 3 Change the ownership and permission of the MySQL data directory.

For example:

```
chmod -R 750 mysql_data_directory_path
```

```
chown -R mysql:mysql mysql_data_directory_path
```

- 4 Start the MySQL service.

---

**Note:** The `binlogs` from the incremental backups get restored to the target directory in the `MyBINLOGS` directory.

---

## Recovery steps for incremental recovery

For the recovery from incremental backups, which contain `binlogs`, use the following command to replay `binlogs`:

- For Windows:

```
for /f "tokens=*" %i in ('dir "< restore_path\MyBINLOGS" /s /b')  
do (mysqlbinlog "%i" | mysql -u user -P port -p)
```

- For Linux:

```
mysqlbinlog restore_directory/MyBINLOGS/* | mysql -u user -P port  
-p
```

## Recovery steps for backup done using xtrabackup utility

- 1 Stop MySQL services.
- 2 Delete or move everything from the MySQL data directory.
- 3 Perform an operation to bring the data files to a consistent state.

Use `--apply-log-only` on the full backup only to make it ready for accepting incremental changes using the following command:

```
xtrabackup --prepare --apply-log-only  
--target-dir=/restore_dir/FULL_dir
```

Sequentially apply each incremental backup to the full backup directory using `--incremental-dir` option. The following is the command:

- `xtrabackup --prepare --apply-log-only`  
`--target-dir=/restore_dir/FULL_dir`  
`--incremental-dir=/restore_dir/INCR1_dir`
- `xtrabackup --prepare --apply-log-only`  
`--target-dir=/restore_dir/FULL_dir`  
`--incremental-dir=/restore_dir/INCR2_dir`

---

**Note:** Apply incremental backups in the exact order based on the timestamp appended to incremental directories at the end.

---

Once all incrementals are applied, run a final prepare without `--apply-log-only` to make backup fully consistent using the following command:

```
xtrabackup --prepare --target-dir=/restore_dir/FULL_dir
```

- 4 Copy the prepared data files back to the data directory using `--copy-backup` option of the `xtrabackup` utility.

The is the command to copy back the backup directory:

```
xtrabackup --copy-back --target-dir=/restore_dir/FULL_dir
```

- 5 Change the ownership and permission of the MySQL data directory.

For example:

```
chmod -R 750 mysql_data_directory_path  
chown -R mysql:mysql mysql_data_directory_path
```

- 6 Start the MySQL service.

## Recovery Steps for backup done by `mysqldump` utility

Recover MySQL database using the `mysqldump` utility.

## Recover single MySQL database.

The following examples of NetBackup commands are used mostly in the Windows and Linux platform.

- For Windows:

```
mysql --host=host --user=user --port=port -p database_name <  
restore_path\mysqlBackup_Dump_xxx.sqlx
```

- For Linux:

```
mysql --host=host --user=user --port=port -p database_name <  
restore_path\mysqlBackup_Dump_xxx.sqlx
```

## Recover MySQL instance.

The following example commands create a single dump file containing all the databases.

- For Windows:

```
mysql --host=host --user=user --port=port -p <  
restore_path\mysqlBackup_Dump_xxx.sqlx
```

- For Linux:

```
mysql --host=host --user=user --port=port -p <  
restore_path\mysqlBackup_Dump_xxx.sqlx
```

---

**Note:** For GTID-enabled instances, execute `RESET BINARY LOGS AND GTIDS;` (MySQL 8.0.26+) or

`RESET MASTER;` (prior to 8.0.26) before recovery of instance-level restores.

The reset is non-fatal and does not affect database-level restores.

---

## Recovery steps for incremental recovery

For doing recovery from incremental backups which contain binlogs, use the following commands to replay the binlogs:

- For Windows:

```
for /f "tokens=*" %i in ('dir restore_path/s /b') do (mysqlbinog  
"%i" | mysql -u user -P port -p)
```

- For Linux

```
mysqlbinlog restore_directory/* | mysql -u user -P port -p
```

## Steps to perform after Restore and Recovery in case of MySQL cluster deployment

1 For MySQL cluster deployment, follow the following steps post Restore and Recovery:

- For `mysqldump` backup, run following queries on replica:
  - `STOP SLAVE;`
  - `SET GLOBAL SQL_SLAVE_SKIP_COUNTER = 3;`
  - `START SLAVE;`

2 For snapshot, do the following steps :

On source:

- Run the command `$ mysqldump -u user -p --all-databases --master-data > source-data.sql 2.`
- Copy `source-data.sql` file from source to replica host in the following ways:
  - For Linux  

```
$ scp source_data.sql host_user@  
source_ip_address:destination_path
```
  - For windows  
Either use WinSCP or do it manually.

On replica:

- `mysql -u user -P port -p <  
destination_path_of_source-data.sql_file`
- Run the following MySQL queries:
  - On source:
    - `reset master;`
  - On replica:
    - `stop slave;`
    - `reset slave;`
    - `reset master;`
    - `start slave;`

# Limitations

- Cross-platform recovery of individual files is not supported. The restore client must be the same platform as the instances that you want to restore. Windows instances can be restored using Windows operating systems and Linux instances can be restored only using Linux operating systems.
- For client platform and file system support and limitations, see [https://www.veritas.com/content/support/en\\_US/doc/NB\\_70\\_80\\_VE](https://www.veritas.com/content/support/en_US/doc/NB_70_80_VE) .
- If a backup and a restore occur simultaneously on the same database, one or both jobs can have unexpected results.

---

**Note:** If a backup or a restore exits with a non-zero NetBackup status code, one possible cause is simultaneous jobs occurring on the same instance.

---

- Restore job fails, if NetBackup does not have sufficient privileges or if there is insufficient space in the client memory.
- NetBackup does not support non-ASCII characters in target client location path.

# Troubleshooting MySQL operations

This chapter includes the following topics:

- [Troubleshooting tips for NetBackup for MySQL](#)
- [Error during MySQL credential addition](#)
- [Error during the MySQL instances and databases discovery phase](#)
- [Error during the MySQL Protection Plan Creation](#)
- [Error while subscribing protection plan to MySQL asset](#)
- [Error while removing MySQL asset](#)
- [Error while backup of MySQL asset](#)
- [Error while restoring MySQL asset image](#)

## Troubleshooting tips for NetBackup for MySQL

For more information about MySQL troubleshooting, check the following details:

- For discovery failures:
  - Check the `ncfnbc` log.
- For backup job failures:
  - Check the `bprd`, `bprm`, `bphdb` and `nbmysql` logs.
- For restore job failures:
  - Check the `bprd`, `bprm` and `tar` logs.

## Error during MySQL credential addition

**Table 6-1** Error during MySQL credential addition

| Error message or cause                                   | Explanation and recommended action   |
|--|--|
| Credential validation failed. Provide correct host name. | The host's name is not valid NetBackup client. Ensure that the hostname is registered client of NetBackup and it is whitelisted. |

## Error during the MySQL instances and databases discovery phase

The following table describes the problem that might occur when you try to discover MySQL database.

**Table 6-2** Error run into during the MySQL instance and database discovery phase

| Error message or cause   | Explanation and recommended action   |
|--|--|
| The MySQL assets are not discovered after the correct MySQL instances credentials are added. | <p>Run discover database and retry the database discovery manually.</p> <ul style="list-style-type: none"> <li>Ensure that the update permission assigned to the logged in web UI user.</li> <li>Contact Cohesity Technical Support and share <code>nbwebservice</code> logs from NetBackup primary server and <code>ncfnbcs</code> logs from the NetBackup client.</li> </ul> |

## Error during the MySQL Protection Plan Creation

The following table describes the problem that might occur while creating protection plan for MySQL workload.

**Table 6-3** Error during the MySQL Protection Plan Creation

| Error message or cause                | Explanation and recommended action   |
|---------------------------------------|--|
| A plan with this name already exists. | <p>Protection plan with same name is already present.</p> <ul style="list-style-type: none"> <li>Please create protection plan with another name.</li> </ul>                       |
| Storage disk pool is not present      | <p>Before adding protection, we need to add storage Unit.</p> <ul style="list-style-type: none"> <li>Please add Storage Unit from <b>Storage Configuration &gt;Add</b>.</li> </ul> |

## Error while subscribing protection plan to MySQL asset

The following table describes the problem that might occur during subscribing protection plan to a MySQL asset.

**Table 6-4** Error while subscribing protection plan to a MySQL asset

| Error message or cause   | Explanation and recommended action  |
|--|---|
| This subscription must be reset to protection plan defaults before it can be customized. | <p>If subscription has been already modified, the below warning message will be displayed.</p> <ul style="list-style-type: none"> <li>User can reset subscription using 'Restore original settings' button and then try to customize subscription again.</li> </ul> |
| Storage disk pool is not present   | <p>Before adding protection, we need to add storage Unit.</p> <ul style="list-style-type: none"> <li>Please add Storage Unit from <b>Storage Configuration &gt;Add</b>.</li> </ul>  |

## Error while removing MySQL asset

**Table 6-5** Error while removing MySQL Asset

| Error message or cause   | Explanation and recommended action   |
|--------------------------|--|
| Removed 0 of 1 instance. | <p>If protection plan is attached to MySQL asset, then we cannot delete such an asset.</p> <ul style="list-style-type: none"> <li>First unsubscribe protection plan from asset and then delete the asset.</li> </ul> |

## Error while backup of MySQL asset

The following table describes the problem that might occur when you back up MySQL asset. Backup jobs fail with error code 6.

**Table 6-6** Error while backing up MySQL assets

| Error message or cause  | Explanation and recommended action   |
|---|--|
| Failed to backup the requested files.   | <p>Verify the MySQL service is up and running on client.</p> <ul style="list-style-type: none"> <li>■ Contact Cohesity Technical Support and share <code>bphdb</code> and <code>nbmysql</code> logs from backup client.</li> </ul>   |
| <p>SSL connection error:<br/> <code>SSL_CTX_set_default_verify_paths</code><br/> failed</p> | <ul style="list-style-type: none"> <li>■ Verify the connection to MySQL instance works with the provided SSL certificates.</li> <li>■ Assign valid certificates to the SSL environment variables.</li> <li>■ Verify the permissions and owner assigned to certificates.</li> </ul> |

## Error while restoring MySQL asset image

The following table describes the problem that might occur when you restore MySQL asset.

**Table 6-7** Error while restore of MySQL asset image

| Error message or cause   | Explanation and recommended action   |
|--|--|
| Unable to change the Host while modifying the restore target/destination.                        | <p>If you cannot see the list of the host, you might not have access to NetBackup Host in RBAC.</p> <ul style="list-style-type: none"> <li>■ Contact the NetBackup security administrator to resolve this issue.</li> </ul>  |
| Restore failed with below error:<br>Restore initiated from XBSA Failed to query the object... 17 | <p>If the database user provided for restore operation is different from the backup operation database user. The permission of file differs in the NetBackup file system and hence restore fails.</p> <ul style="list-style-type: none"> <li>■ Use the same database user for restore which was used while taking backup of asset, so that file system permissions will be available to the restore user as well.</li> </ul> |
| Restore Image not found at alternate location on recovery host.                                  | <p>No image was found on recovery host alternate location</p> <ul style="list-style-type: none"> <li>■ Contact Cohesity Technical Support and share <code>tar</code> log from the recovery host.</li> </ul>  |

# API for MySQL instances and databases

This chapter includes the following topics:

- [Using APIs to manage, protect or restore MySQL](#)

## Using APIs to manage, protect or restore MySQL

This topic lists the APIs to manage, protect or restore the MySQL instances and databases. Only the important variables and options are mentioned in this topic.

Following sections are part of this topic:

- See [the section called “Add a MySQL instance”](#) on page 41.
- See [the section called “MySQL Discovery API”](#) on page 41.
- See [the section called “Create a MySQL Protection Plan”](#) on page 42.
- See [the section called “MySQL Recovery point Service API ”](#) on page 42.
- See [the section called “Restore the MySQL instance and database at the original location ”](#) on page 43.
- See [the section called “Restore the MySQL instance and database to an alternate location ”](#) on page 43.

For detailed information on the APIs, use these references:

- All the NetBackup APIs are listed at the following location:  
[Services and Operations Readiness Tools \(SORT\) > Knowledge Base > Documents](#)

## Add a MySQL instance

**Table 7-1** Add a MySQL instance

| API   | Important variables and options  |
|---|--|
| POST<br>/netbackup/asset-service/queries<br><br>GET<br>/netbackup/asset-service/queries/{aqcId}<br><br>GET<br>/netbackup/asset-service/workloads<br>/mysql/assets | <ul style="list-style-type: none"> <li>■ <code>clientName</code> is the name of the MySQL instance.</li> <li>■ <code>sqlHostName</code> is hostname of a NetBackup client.</li> <li>■ <code>credentialName</code> are credentials associated with MySQL instance.</li> </ul> <p><b>Note:</b> The credential must exist with <code>credentialName</code> mentioned.</p> <ul style="list-style-type: none"> <li>■ <code>port</code> is port number of MySQL instance.</li> </ul> |

## MySQL Discovery API

**Table 7-2** Discover the MySQL asset for given client

| API   | Important variables and options  |
|---|--|
| POST<br>/netbackup/admin/discovery<br>/workloads/mysql/start<br><br>POST<br>/netbackup/admin/discovery/workloads<br>/mysql/stop<br><br>GET<br>/netbackup/admin/discovery/workloads<br>/mysql/status<br><br>POST<br>/netbackup/admin/discovery/workloads<br>/mysql/allclientsdiscovery | <ul style="list-style-type: none"> <li>■ <code>serverName</code> is used to identify instance or database</li> <li>■ <code>discoveryHost</code> is hostname where discovery needs to be triggered</li> <li>■ <code>allclientsdiscovery</code> triggers discovery for all the clients host associated with the master.</li> </ul> |

## Create a MySQL Protection Plan

**Table 7-3** Create a MySQL Protection Plan

| API  | Important variables and options   |
|--|---|
| POST<br>/netbackup/servicecatalog/slos                       | <ul style="list-style-type: none"> <li>■ <code>policyType</code> is <code>DataStore</code>.</li> <li>■ Add <code>scheduleName</code> can have values like <code>FULL_AUTO</code> or <code>INCR_AUTO</code> for adding MySQL instance.</li> <li>■ <code>keyword</code> can have the following values to back up an instance or database using different backup options:                             <ul style="list-style-type: none"> <li>■ <code>mysqldump</code></li> <li>■ <code>Snapshot</code></li> <li>■ <code>xtrabackup</code></li> </ul> </li> <li>■ <code>sloId</code> is the identifier to protection plan</li> <li>■ <code>selectionId</code> is the <code>AssetId</code> which needs to be subscribed with given <code>sloId</code></li> </ul> |
| POST<br>/netbackup/servicecatalog/slos/{sloId}/subscriptions |   |
| POST<br>/netbackup/servicecatalog/slos/{sloId}/backup-now    |   |

After you create a protection plan, other processes like creating the schedule for the policy or triggering the policy backup remain the same.

## MySQL Recovery point Service API

**Table 7-4** MySQL asset backup instances available for recovery

| API   | Important variables and options  |
|---|--|
| GET<br>/netbackup/recovery-point-service/workloads/mysql/recovery-points            | <ul style="list-style-type: none"> <li>■ <code>backupId</code> is identifier that was used at the time of backup.</li> <li>■ <code>assetId</code> is identifier that was used to identify instance or database.</li> <li>■ <code>client hostname</code> is name of backup client.</li> </ul> |
| GET<br>/netbackup/recovery-point-service/workloads/mysql/recovery-points/{backupId} |  |
| GET<br>/netbackup/wui/workloads/mysql/recovery-point-calendar-summary               |  |

## Restore the MySQL instance and database at the original location

**Table 7-5** Restore the MySQL instance and database at the original location

| API  | Important variables and options  |
|--|--|
| POST<br>/netbackup/recovery/workloads/mysql/<br>scenarios/instance-complete-recovery<br>/recover<br><br>POST<br>/netbackup/recovery/workloads/mysql<br>/scenarios/database-complete-recovery<br>/recover | <ul style="list-style-type: none"> <li>■ backupId is identifier that was used at the time of backup.</li> <li>■ assetId is identifier that was used to identify instance or database.</li> <li>■ Client is server that is to be used as the MySQL recovery host to perform this recovery. Set the following value:<br/><br/>                         renameAllFilesToSameLocation</li> </ul> |

## Restore the MySQL instance and database to an alternate location

**Table 7-6** Restore the MySQL instance and database to an alternate location

| API  | Important variables and options   |
|--|---|
| POST<br>/netbackup/recovery/workloads/mysql/<br>scenarios/instance-complete-recovery<br>/recover<br><br>POST<br>/netbackup/recovery/workloads/mysql<br>/scenarios/database-complete-recovery<br>/recover | <ul style="list-style-type: none"> <li>■ backupId is identifier that was used at the time of backup.</li> <li>■ assetId is identifier that was used to identify instance or database.</li> <li>■ Client is server that is to be used as the MySQL recovery host to perform this recovery. Set the following value:<br/><br/>                         renameEachFileToDifferentLocation</li> </ul> |